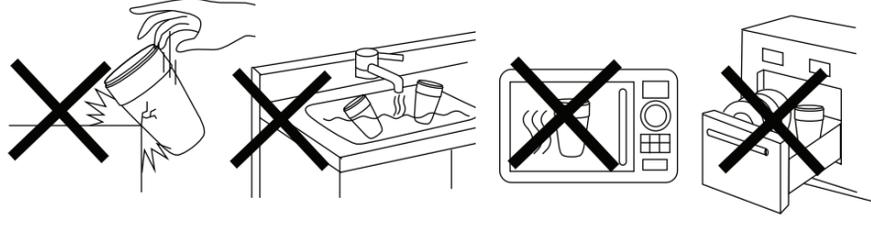


Patented in Japan
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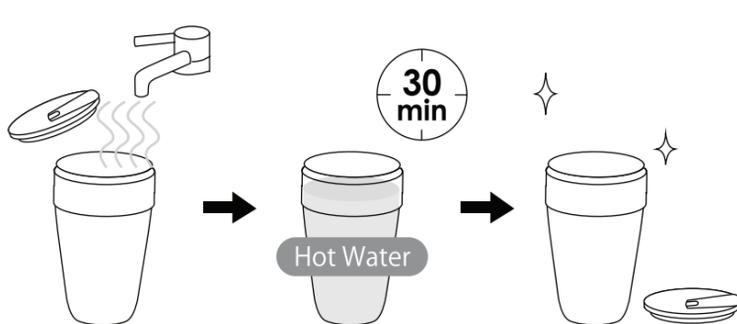
IMPORTANT GUIDE

1. When used for milk, tea, coffee, it is recommended to drink it on the same day and clean it right afterwards. This method minimize bacteria growth and prevent stain and smell build up on the cap.
2. Do not use excessive force when closing the lid. Air and external pressure might cause porcelain to break. When opening or closing the lid, open the center silicone plug to release pressure.
3. It is not advisable to put the cup in the bag.
4. For better heat/cold retention, fill in product with hot/cold water and let it steep in for 5-10 minutes before using.
5. Do not place product near fire or direct heat.
6. Do not place metal spoons, chopsticks or any sharp objects inside the porcelain to avoid porcelain damage.
7. Porcelain cup with silicone sleeves can be put inside the fridge, but not freezer to prevent rupture. Do not place stainless steel parts inside fridge.
8. Porcelain cup with silicone sleeves can be put in microwave oven. Do not put stainless steel parts in microwave oven.
9. Porcelain cup with silicone sleeves is dishwasher safe. Stainless steel parts is not dishwasher safe.
10. The stainless steel shell is made of food safe 304 stainless steel, it is safe to contain any non acidic beverages.
11. Avoid dropping and knocking product porcelain edges as it may cause breakage.
12. Keep product out of children's reach. Parental guidance is needed.



FIRST TIME USE GUIDE

Before using it for the first time, it is advisable to rinse cup with clean water . Next, pour hot water inside the cup, let it soaked for 30 minutes and let it air dry.



CLEANING GUIDE

Use a soft sponge and chemically neutral dish soap for cleaning. Do not use metal scrub or any excessive rough scrub to avoid damaging porcelain surface.

Pro Tips:

For **stubborn stains** , add a little vinegar, baking powder or citric acid, dissolved in warm water. Let is soaked for 6-12 hours. Rinse with clean water.



WARRANTY INFO

SWANZ warranty covers:

- Loss of vacuum insulaton in less than 1 year

SWANZ warranty do not covers:

- Damage of stainless steel due to mishandling

CUSTOMER SERVICE

We value your opinion greatly! Any questions, concerns, or enquiries for our products, feel free to contact us at : www.swanzbrand.com/enquiry

We will try our best to get back to you as soon as possible!

ABOUT SWANZ

Swanz Brand is a household brand from Singapore which designed and specialized in vacuum insulated porcelain wares. We are constantly in the midst of product development with a core mission to bring greater health benefits to our customers.

SWANZ COMMUNITY

We care about health as much as you do. To us, health is the most important thing in life and it is our responsibility to support this. Visit our website and join our community: www.swanzbrand.com for blogs and new recipes!

| Singapore | Taiwan | Malaysia |

| Hongkong | Japan |

More collections visit our website:

www.swanzbrand.com



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